



Patient Services (RARE Concierge)

Our Patient Services team provides support to individuals, care partners, families, friends, and others impacted by rare diseases. We provide information, resources and connections based on your individual needs and living experience. Together with our partners, Global Genes helps people find and build communities, gain access to information and resources, and provide hope and support for the more than 400 million people affected by rare disease around the globe.

Our Patient Services Guides are dedicated individuals whose mission is to improve the quality of life for all rare disease patients, including the undiagnosed. They understand the wide array of concerns and challenges the rare disease community experiences.

How can we help?



- Help getting a diagnosis
- Locate genetic counseling services
- Help find a doctor, specialist or center of excellence
- Provide information on financial & disability resources
- Connect to mental health & social services
- Caregiving resources
- Connect with rare disease community
- Connect to patient advocacy organizations
- Identify clinical trials & research studies
- Guidance on advocacy & raising awareness

Contacting the Global Genes Patient Services is **FREE** and available to all those affected by rare diseases.

Contact us:

✉ patientservices@globalgenes.org

🌐 globalgenes.org/rare-concierge

