Hands-Free. Scalable. Affordable. Effective.

Vitalchat's inpatient telemedicine solutions are defining the hospital room of the future.

Revolutionizing hybrid healthcare, Vitalchat radically improves the nurse and provider experience. Our proprietary telemedicine solutions are thoughtfully designed with people in mind, ultimately improving patient satisfaction as well as engagement and retention across the healthcare workforce. Our hands-free technology integrates seamlessly with partners to enable hospitals to provide better care, at scale, cost effectively.

Obsessed with continuous innovation, we leverage video AI and a full suite of intuitive features to boost hospital-wide ROI and ensure the patient experience is more responsive and focused than before.

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VITALCHAT™

One Solution. Revolutionary Features.

AI-Enabled Virtual Sitter

SmartView: We have the only solution that can oversee up to 100 rooms at once, improving both patient safety and provider efficiency. Video AI scans for movement 24/7 through continuous monitoring, real-time alerts and data-driven reporting.

MultiView: Utilizing predictive analytics, MultiView is the only tool that detects potentially life-threatening incidents before they happen. Oversee the whole floor from one workstation. Zoom in to see vital signs. Keep an eye on more patients, in less time, without entering the room.

Virtual Visits

Hands-Free Technology: Care is powered through movement and voice. Providers and patients are no longer tied to touchscreens or cumbersome equipment. Just human interaction translated through the power of technology.

Digital Door Knock: Digital Door Knock is the first privacy-enhancing technology of its kind, giving patients greater control while helping providers place their time and effort where it matters. This hands-free feature detects patient commands and grants providers permission to enter the room immediately.

Night Vision: Eliminate middle-of-the-night anxieties for patients and providers alike with Night Vision. It offers the same detailed zoom, 360-degree views and 24/7 monitoring as other Vitalchat cameras – but it can do it all in the dark.

Family and Provider Collaboration: Family is often the most underutilized member of the care team. With this feature, family and other remote members of the care team can be invited to the telehealth visit via a secure text link, no app required.

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Hardware Options for Maximum Efficiency

TV Kit
Transform existing in-room screens into telemedicine endpoints.

TV Integration
Remote Consults
Fixed eSitter

Cart Tablet
Easily move from room to room with an ultra-portable camera and tablet.

Remote Consults
Mobile eSitter

Cart Pro
Get everything you need to provide quality care in one, convenient cart.

Long Battery Life
Remote Consults
Mobile eSitter

Flexible & Agnostic Hardware

Vitalchat can integrate with a hospital's existing hardware – including tablets, desktops, workstations and laptops – or can equip your providers with the most agnostic, adaptable and portable solutions available. Our systems have a wide range of uses, all designed to reassure timely care, enhance patient-provider connections and streamline remote exams. Telemedicine carts can handle both high- and low-acuity situations and support both inpatient and outpatient care by giving remote providers quick and easy access to all critical data.

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Why Choose Vitalchat?

Sophisticated solution designed around the way people care for people

Our hands-free solution limits the work required for patients, providers and families to engage. This results in higher patient and caregiver satisfaction, reduced burnout and nurses who can focus on patient care rather than administration and technical hassles.

Simple integration and scalability

Vitalchat is built to scale. With a flexible and easily integrated stack model, hospitals can equip all rooms across multiple campuses with leading-edge technology.

Lower cost and enhanced return on investment

By eliminating unnecessary third-party licensing, our state-of-the-art solutions are significantly more cost effective for scalability than other telehealth solutions, saving hospitals thousands per room, per year. The more rooms equipped with our technology, the greater the ROI.

Moving care from a transaction to a journey

Vitalchat's solution enables the migration to value-based care. Remote patient monitoring supports improved outcomes by reducing falls and ensuring patients get the care they need at every point in their journey. The healthcare experience can't be solely quantified – but it can be qualified by shorter stays, better results and happier patients. We play a vital role in each.

Enhanced safety

Our predictive technology instantly alerts providers when urgent bedside care is needed, helping to prevent injury and save lives. Quicker access to patients – without fiddling with hardware or knocking on doors – improves health outcomes and provides reassurance to patients.

Seasoned leadership team with extensive healthcare experience

We are trailblazers at our core. With two decades at the forefront of healthcare innovation, our visionary leadership merges clinical expertise with technical know-how to put humanity back into healthcare. Medical doctors, software experts and client relation veterans work seamlessly to identify big-picture gaps in the healthcare system, then fill them with personalized solutions for every partner.

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FAQs

Q What is "hands-free" telemedicine?

A Hands-free means exactly that – care is powered through movement and voice. Providers and patients are no longer tied to touchscreens or cumbersome equipment. For example, our Digital Door Knock feature picks up on patient commands and gives nurses permission to enter immediately. No app, remote or tech-savviness required.

Q Why is Vitalchat more affordable than other solutions?

A Eliminating third-party licensing dependencies allows us to charge per active telemedicine endpoint – not per user license. Genuine relationships with longstanding technology partners have also allowed greater reach and more efficiency. Additionally, volume-based discounts and a customized stack model enable hospitals to equip every floor for less.

Q How is Vitalchat deployed, and what does it run on?

A Vitalchat is hosted as a fully managed, cloud-based Software as a Service (SaaS) solution; however, we also support on-premise installations. You can purchase our affordable, custom-built hardware or use your own. Vitalchat runs on any commodity device, whether you want to leverage existing tablets or inpatient TVs or repurpose your carts and WOWs.

Q How are the endpoints managed?

A The device management is done with our administration console that allows full management and monitoring of devices from a single location. Device health and monitoring metrics are sent to the admin console so alerts can be sent out proactively for unhealthy devices. (Only applicable when using our OS)

Q Do we have to log in to another app or website?

A With extensive APIs, Vitalchat can easily be embedded into existing hospital software, such as an EMR, to reduce software fatigue. We designed our solutions to bend with existing workflows, so it's easier for users to adopt.

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